

Biogen Idec Australia Pty Ltd are committed to protecting the privacy of your personal information.

This policy explains how Biogen Idec manages the personal information that we collect, use and disclose from your interaction with us and through the use of our local website located at <http://www.tapp.com.au>. This policy also sets out details about how to contact us if you have any further queries about our management of your personal information.

In Australia, Biogen Idec is required by the Privacy Act 1988 (Cth) (the "Privacy Act") to comply with ten National Privacy Principles ("NPPs"), subject to the other provisions of that Act. The NPPs regulate the manner in which personal information is handled throughout its life cycle, from collection to use and disclosure, storage, accessibility and disposal.

Personal information is information or an opinion, in any form and whether true or not, about an individual whose identity is apparent or can reasonably be ascertained from the information or opinion.

Special provisions apply to the collection of personal information that is regarded as sensitive. In Australia sensitive information includes not only health information about an individual, but also information about a person's race, ethnic origin, political opinions, membership of political, professional or trade associations, religious or philosophical beliefs, sexual preferences and criminal history.

Collection of personal information by Biogen Idec

To the extent required by the Privacy Act:

- Biogen Idec will not collect personal information about you unless that information is necessary for one or more of our functions or activities.
- Biogen Idec will collect personal information only by lawful and fair means and not in an unreasonably intrusive manner.
- When Biogen Idec collects personal information directly from you, we will take reasonable steps at or before the time of collection to ensure that you are aware of certain key matters, such as the purposes for which we are collecting the information, the organisations (or types of organisations) to which we would normally disclose information of that kind, the fact that you are able to access the information and how to contact us. For example where personal information is collected on a form, we will generally include a statement on the form that sets out these details.
- Biogen Idec will collect your personal information directly from you where it is reasonable and practicable to do so. Where Biogen Idec collects information about you from a third party, we will still take reasonable steps to ensure that you are made aware of the details set out above.

Biogen Idec may disclose your personal information to third parties we use to support our business, in which case we will require such third parties to agree to treat your personal information consistent with this privacy policy.

Information that you voluntarily provide

Site registration: Biogen Idec constructs websites so that you may visit and review information about products and services we offer. If you register to use Biogen Idec features and services, we will collect personally identifying information from you. Personally identifying information is information such as name, address telephone number and email address that could be used to contact you.

Information that is routinely collected by our site technology

IP Addresses: When you connect to the Internet your computer is automatically assigned an "Internet Protocol" (IP) address which is effectively your address on the World Wide Web whilst you are connected. An IP address is a set of numbers that is automatically created and assigned to your log-in session. Other computers also connect to the World Wide Web can automatically identify your computer by the IP address assigned to it during your session online. We may need to collect IP addresses for technical reasons, essentially to determine if our site is working efficiently and properly.

We do not collect IP addresses for the purposes of being able to identify individuals and we do not keep any such records.

Cookies: Our website may use “cookies” from time to time. Cookies are small files containing data that are sent by the computers servers we use to host our website to your computer. These small files are stored in your computer in a specific folder where your Internet browser saves cookie files. These files will enable World Wide Web sites to store small bits of information on your computer and retrieve that information at a later time. This helps speed up the browsing experience but are not used to determine the personal identity of the website visitor. It is possible for you to deactivate your Internet browser’s acceptance of cookies.

Use and disclosure of personal information by Biogen Idec

We use the information about your use of the services and activities on this website to inform the Therapeutic Goods Administration (TGA) of your participation in this mandatory TYSABRI® training. In the event that you do not wish us to disclose this information to the TGA, you should this is website immediately.

Biogen Idec will only use or disclose your personal information for a purpose (the “secondary purpose”) other than the main reason for which it was originally collected (the “primary purpose”) where:

- the secondary purpose is related to the primary purpose of collection (and directly related in the case of sensitive information), and you would reasonably expect that Biogen Idec would use or disclose your information in that way; or
- you have consented to the use or disclosure of your personal information for the secondary purpose; or
- the use or disclosure is required or authorised by or under applicable law; or
- the use or disclosure is otherwise permitted by the applicable Privacy Laws (for example, as a necessary part of an investigation of suspected unlawful activity).

Data quality and security

To the extent required by the Privacy Laws, Biogen Idec will take reasonable steps to:

- make sure that the personal information that we collect, use and disclose is accurate, complete and up to date;
- protect the personal information that we hold from misuse and loss and from unauthorised access, modification or disclosure; and
- where permitted by law, destroy or permanently de-identify personal information that is no longer needed for any purpose that is permitted by the Privacy Laws.

Anonymity

Biogen Idec will generally provide individuals with the option of not identifying themselves when entering transactions when it is lawful and practicable to do so. However, we will not always be able to do this. In most cases if you do not provide personal information, Biogen Idec may not be able to provide services or information to you.

Use of Commonwealth government identifiers in Australia

In Australia Biogen Idec will not use Commonwealth government identifiers, such as Medicare numbers, as its own identifier of individuals. We will only use or disclose such identifiers in the circumstances permitted by the Privacy Act in Australia.

Transfer of personal information overseas

If Biogen Idec transfers your personal information outside of Australia or outside of New Zealand (as the case may be), for example to provide it to our parent company in Massachusetts, USA or to our operations in Europe, we will comply with the requirements of the Privacy Laws that relate to transborder data flows.

Access and correction of your personal information

You may correct or update the personal information you previously provided on the website, at any time, by selecting "My Profile" on the toolbar and update your details online. Alternatively please contact Biogen Idec if you would like to access or correct the personal information that we hold about you. Biogen Idec will generally provide you with access to your personal information if practicable and will take reasonable steps to amend any personal information about you which is inaccurate or out of date. In some circumstances, Biogen Idec may not permit access to your personal information, or may refuse to correct your personal information, in which cases we will provide you with reasons for this decision.

Further information

If you have any queries about the personal information that Biogen Idec holds about you or the way we handle that personal information, please contact The Privacy Officer, Biogen Idec Australia Pty Ltd. Contact details as follows:

Mailing Address: The Privacy Officer
Biogen Idec Australia Pty Ltd
PO Box 380
North Ryde BC NSW 1670 AUSTRALIA

Email Address: privacy.officer@biogenidec.com

Phone No: (+61 2) 8875 3900

Complaints

If you have any concerns or complaints about the manner in which your personal information has been collected or handled by Biogen Idec, please contact The Privacy Officer, whose contact details appear above.

Changes in our Privacy Policy

We will only use personal information in the manner described in the Privacy Policy in effect when the information was collected from you. However, we reserve the right to change the terms of this Privacy Policy at any time and will make any new version available to you on this website.

Last update: May 2010